

## Guidelines for Accessing Economic Services

If you would like to apply for benefits such as **Food & Nutrition Services and Medicaid** you have several options to choose from if you do not want to come to one of our offices.

- You can apply online at [epass.nc.gov](http://epass.nc.gov)  
You can also print a paper application for Medicaid and Food & Nutrition Services at this site.
- Mail paper applications to us at:  
Wake County Human Services  
P.O. Box 46833  
Raleigh, NC 27620
- For Medicaid you can also apply by phone by calling 919 212-7000.

If you need to speak to your case worker, you can call 919 212-7000 and you will be connected with someone who can answer questions about your case or help resolve problems you are experiencing with your benefits.

You can also email us at one of the following email addresses:

Medicaid: [FCMAintake@wakegov.com](mailto:FCMAintake@wakegov.com)

Food & Nutrition Services: [foodandnutrition@wakegov.com](mailto:foodandnutrition@wakegov.com)

### **Energy Assistance**

Most utility providers are not currently disconnecting service during the Coronavirus outbreak.

You can obtain an application by calling 919 212-7000, or downloading an application at:

<http://www.wakegov.com/humanservices/social/energy/Pages/default.aspx>

### **Child Care Subsidy**

If you want to apply for assistance with Child Care costs, please email: [childcaresubsidy@wakegov.com](mailto:childcaresubsidy@wakegov.com)

If you have any questions about Child Care you can also call 919 212-7000.