Job Posting Title: Enterprise Applications System Analyst Intern

Job Summary: The Red Hat Information Technology (IT) team is looking for a Managed Applications and Support Systems Analyst Intern to join us in Raleigh, NC. In this role, you will work with the IT Enterprise Applications Managed Applications & Support Organization on supporting a strategy to manage multiple enterprise applications along with a support model.

Primary Job Responsibilities:

- Review project business and technical requirements
- Work with IT technical associates on new security protocols
- Document business requirements
- Participate in daily and weekly meetings with cross-functional teams
- Support IT, associates, in developing a business model
- Assess the impact of potential changes and solutions to mitigate negative outcomes
- Show solid, proactive written and verbal communication skills with business and IT associates
- Support Global Initiatives for Enterprise Applications (Oracle, Workday, and Revenue Management)

Required Skills:

- Ability to work full-time hours during summer 2022 in the location listed
- Solid analytical and problem-solving skills
- Detailed and concise written communication and documentation skills
- Ability to understand, adhere to, and promote team processes
- Knowledge of network sign-on protocols
- Business Modeling Designs

Other highly desirable skills:

- Enterprise Applications (SalesForce, Oracle, and Workday)
- Presentation skills
- Computer Requirements and Design
- Flowchart Design
- Strategic Design & Planning
- Experience working with globally distributed teams